Legal and Ethical Issues Facing Computer & Network Security Researchers

Aaron Burstein
UC Berkeley School of Information
November 23, 2009

Copyright 2009 Aaron Burstein. Some rights reserved: http://creativecommons.org/licenses/by-nc-nd/3.0/us/.

Constraints on Network Research

 U.S. law is often unclear (and unfriendly).

 Ethical issues are novel, and the scientific context changes rapidly.

Overview

- Law
 - Electronic Communications Privacy Act (ECPA)
 - Collecting and sharing network packet traces
 - Running infected hosts
 - Computer Fraud & Abuse Act (CFAA)
 - Copyright / Digital Millennium Copyright Act (DMCA)
- Ethics
 - Basic principles
 - Human Subjects Research & Institutional review boards (IRBs)

COMMUNICATIONS PRIVACY LAW

Network Research: Privacy Law Issues

- Common research activities:
 - Collecting network measurement data
 - Packet headers
 - Payload
 - Publishing network traces
 - Collecting mobile device traces
 - E.g., Location data

ECPA at a Glance

_	Content	Non-content
Real-time	Wiretap Act	Pen/Trap
Stored	Stored Communications Act	

Copyright 2009 Aaron Burstein. Some rights reserved: http://creativecommons.org/licenses/by-nc-nd/3.0/us/.

Electronic Communications Privacy Act (ECPA)

- Wiretap Act (18 U.S.C. § 2510-22)
 - Prohibits real-time interception of communications contents
- Stored Communications Act (18 U.S.C. § 2701-110)
 - Prohibits certain disclosures of content and noncontent/addressing information
- Pen/Trap statute (18 U.S.C. § 3121-27)
 - Prohibits real-time interception of noncontent/addressing information

Disclosure vs. Internal Use

	Voluntary disclosure OK?	Internal use OK?
Real-time, contents	No	No
Stored contents	No	Yes
Real-time, non- content	No	Yes
Stored, non- content	Yes (to non-govt recipient)	Yes

Copyright 2009 Aaron Burstein. Some rights reserved: http://creativecommons.org/licenses/by-nc-nd/3.0/us/.

No Research Exemptions in ECPA!

- Some trace collection permitted by:
 - Consent of users or
 - "Provider" exception (allowing network operators to monitor networks to defend them)
- Limitations
 - Individual consent hard to get
 - Blanket consent (e.g., as part of a network's terms of service) may provide little information about data collection, use
 - Provider exception requires collaboration with operational IT staff

Copyright 2009 Aaron Burstein. Some rights reserved: http://creativecommons.org/licenses/by-nc-nd/3.0/us/.

Other Privacy Issues

- State laws
 - "Two-party" rule in state wiretap laws
- International laws
 - EU member nations generally have stricter privacy laws
- Interaction with human subjects regulations

How ECPA Affects Cybersecurity Research (1)

- Activity: Collecting full-packet traces in realtime
 - Relevant law: Wiretap Act
 - Applies to *any* network (government, enterprise, WiFi, university, etc.)
 - Need consent or sufficient link to operational network protection for provider exception
 - Wiretap Act continues to cover traces after they are recorded → If collection violates law, disclosure probably does too.

How ECPA Affects Cybersecurity Research (2)

- Activity: Collecting packet-header traces in real-time
 - Relevant law: Pen/Trap statute
 - Consent, provider exceptions available
 - Also an exception for network "operation, maintenance, and testing"
 - Legally stored data become subject to SCA

How ECPA Affects Cybersecurity Research (3)

- Activity: Sharing or publishing packet traces
 - Relevant law: SCA
 - Applies only to "public" service providers: commercial ISPs but not businesses
 - Full-packet traces: disclosure prohibited without consent, subpoena
 - Packet header traces: disclosure allowed unless given to "governmental entity"
 - Much broader than law enforcement; hampers some public releases

COMPUTER FRAUD & ABUSE ACT (CFAA)

CFAA & Network Research

- Botnet infiltration (and response?)
- Running malicious code in testbeds
- Collecting data from online services
- Running honeynets to interact with attackers

CFAA Elements

- "Protected computer"
 - Any computer connected to the Internet
- "Access"
 - Not defined in statute
- "Authorization"
 - Not defined in statute
- "Obtaining information" / causing "loss"
 - Penalties scale with type, value of information obtained
 - "Loss" is not defined

Is the CFAA as Broad as It Sounds?

- Perhaps . . .
- United States v. Lori Drew (2009)
 - "Access" means "to obtain information from"
 - "Authorization" may be set by Terms of Service
 - But U.S. Const. limits *criminal* application of CFAA in TOS breach cases.
 - Insufficient clarity + arbitrary enforcement = unconstitutional vagueness

Testbeds: Legal Issues

- Concern: What if worms, viruses escape testbed containment?
- CFAA prohibits (1) knowingly causing transmission of code and (2)intentionally or recklessly causing damage
 - Unclear whether accidents meet this standard of intent

ETHICAL ISSUES

Overview

- 1. Basic ethical principles / theories
- 2. Human subjects research and ethical "compliance"

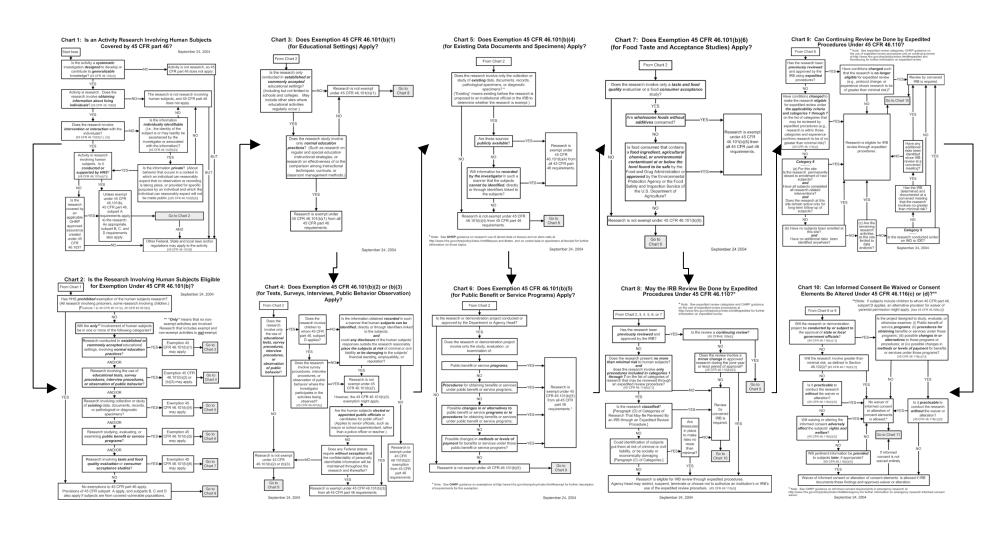
Ethical Frameworks

- Consequentialism
 - The moral rightness of an act depends only on its consequences.
- Deontological theories
 - Morality is prescribed by individual rights, duties.

Research Ethics

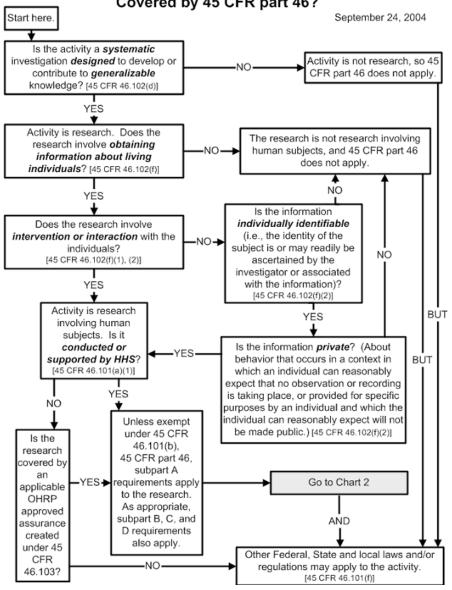
- "Belmont Report" crafted principles for human subjects research (HSR)
 - Respect for persons
 - Beneficence
 - Justice
- "Common Rule" codifies Belmont principles
 - Defines "research," "human subject," "consent,"
 "institutional review board" (IRB)
 - Applies to any HSR at an organization receiving federal research funding

Navigating Human Subjects Review



Copyright 2009 Aaron Burstein. Some rights reserved: http://creativecommons.org/licenses/by-nc-nd/3.0/us/.

Chart 1: Is an Activity Research Involving Human Subjects
Covered by 45 CFR part 46?



Copyright 2009 Aaron Burstein. Some rights reserved: http://creativecommons.org/licenses/by-nc-nd/3.0/us/.

Ethical Trouble Spots for Network Research

- Is it HSR?
- Waiver of Informed Consent
 - May be waived if "impracticable" to obtain
- Deception
 - Minimal risk
 - No adverse effect on subjects' rights, welfare
 - Non-deceptive research design impracticable

IRB Review: Easing the Pain

Exemptions

- Studies of existing, publicly available data
- Studies of data recorded so that "subjects cannot be identified, directly" or through IDs
- Note: IRB decides whether research is exempt.
- Expedited review
 - Research involves "no more than minimal risk"
 - Allows quick(er) protocol approval

Ethics Beyond HSR Issues

- Harm to the researcher's organization (e.g., university)
- Harm to other users
- Accelerating the arms race
- Confusing researchers' roles
 - When to report malicious activity to . . .
 - Victims?
 - Law enforcement?

Law & Ethics in Research Frontiers

- Studies of security-related behavior
 - Downloading malware
 - Checking binary signatures
 - Ignoring A/V warnings
 - "Conditioning" users to ignore security
- Infiltrating cybercrime organizations
- DMCA "take down" studies
- Active probes

Security Analysis of Software

Software Analysis: Legal Issues

- Issues
 - Finding software vulnerabilities
 - Publishing results
- Relevant laws:
 - Contract law (EULAs, clickwrap/shrinkwrap licenses)
 - Digital Millennium Copyright Act (DMCA)

Software Analysis: Contract Issues

- EULAs typically prohibit reverse engineering, other processes that reveal vulnerabilities
- Courts usually enforce them . . .
- . . . but important issues remain unsettled:
 - Pre-emption by patent law
 - Tension with First Amendment

Software Analysis: DMCA Issues

- "No person shall circumvent a technological measure that effectively controls access to a work protected" by the Copyright Act
- But: courts, U.S. DOJ have found that the DMCA does *not* prohibit conducting research on or publishing papers about software vulnerabilities.
- Caveats:
 - Publishing actual circumvention software *might* violate DMCA.
 - Restrictions in EULAs still apply.

Ethical Issues in Software Analysis

- Whether (and when) to notify software vendor
- How much detail to publish

Resources

- Legal Information Institute (<u>http://www.law.cornell.edu/</u>)
 - Open access to US Constitution, US Code
- Common Rule
 - Go to http://ecfr.gpoaccess.gov/, select title 45, part 46.
- Samuelson Clinic at UC Berkeley School of Law (http://www.samulesonclinic.org/)
- Reforming the ECPA to Enable a Culture of Cybersecurity Research (http://jolt.law.harvard.edu/)
 - In-depth analysis of applicable privacy laws and proposal for a research exception to the ECPA